

## Delta View Life Enrichment Centre-- Residential Respite Program



**Delta View Life Enrichment Centres**  
 9321 Burns Drive, Delta, B.C, V4K 3N  
 Phone: (604) 501-6700 Fax: (604) 596-7613  
[www.deltaview.ca](http://www.deltaview.ca)

Here is some information that will help you prepare for your stay with us at Delta View.

GENERAL INFORMATION	
<b>Services</b>	<ul style="list-style-type: none"> <li>• 24 Hour Professional Nursing Care</li> <li>• Three meals, plus snacks and refreshments throughout the day</li> <li>• Recreation Activities, Rehabilitation, Music Therapy</li> <li>• Personalized Care Plans</li> <li>• Laundry</li> <li>• Housekeeping</li> </ul>
<b>Contacts</b>	<ul style="list-style-type: none"> <li>• Please contact the <b>Respite Co-ordinator</b> at <b>(604) 501-6700</b>, where we will be glad to provide you with any additional information, or answer any questions that you may have</li> </ul>
<b>Medications</b>	<ul style="list-style-type: none"> <li>• Residents/Families are required to make arrangements directly with our Pharmacy. Please contact <b>Rexall Pharmacy</b> at (604) 583-5312.</li> <li>• Arrangements <b>must</b> be made at least <b>3</b> days prior to admission</li> <li>• All medications must be filled by Rexall. No outside medications can be brought in</li> </ul>
<b>Clothing and Personal Effects</b>	<ul style="list-style-type: none"> <li>• All clothing must be labelled with either a permanent marker, or clothing labels</li> <li>• Clothing can be labelled for you by Delta View for a cost of \$25.00. Please notify the nurse on admission or the respite co-ordinator prior to admission</li> </ul> <p>*If you would like to wash your clothing yourself, please inform the nurse on admission</p>
<b>Valuables</b>	<ul style="list-style-type: none"> <li>• <b>Do Not bring any Valuables</b> with you. Delta View is not responsible for any lost, stolen or damaged items</li> </ul>
<b>Mobility Aides and Oxygen</b>	<ul style="list-style-type: none"> <li>• Mobility Aides and Oxygen must be brought in by the resident/family</li> </ul>
<b>Incontinence Items</b>	<ul style="list-style-type: none"> <li>• Incontinence items (such as Depends) must be supplied by the resident/family. Please ensure that you bring enough to last for the duration of your stay</li> </ul>
<b>Pre Admission Tours</b>	<ul style="list-style-type: none"> <li>• Admission tours are optional</li> <li>• If you require a tour of the facility, weekly tours are held every Friday at 2:00PM. Please call (604)-501-6700 to sign up for a tour</li> <li>• You can also visit our website <a href="http://www.deltaview.ca">www.deltaview.ca</a> where a virtual tour of the facility is available</li> </ul>

SAFETY	
<b>Smoking</b>	<ul style="list-style-type: none"> <li>• Delta View is a <b>Non-Smoking facility</b>. Smoking is prohibited on Delta View property</li> </ul>
<b>Infection Precautions</b>	<ul style="list-style-type: none"> <li>• In order to ensure the safety of its residents, Delta View must follow infection control procedures</li> <li>• If you are currently suffering from an acute infection (i.e. Flu, mumps, gastrointestinal [stomach flu]), admission must be delayed until you have been cleared by your doctor</li> <li>• If anyone in your immediate family (i.e. resides in the same residence as you) is suffering from an acute infection, please inform the facility before your arrival</li> <li>• If you are suffering from a <u>chronic condition</u>, admission is at the discretion of the Facility</li> </ul>

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<b>PAYMENT</b>	
<b>Accommodation Fee</b>	<ul style="list-style-type: none"> <li>An accommodation charge is required for your stay at Delta View, and is based on the duration (number of days) that you are staying with us. The Respite Co-ordinator will discuss with you the exact amount of this charge prior to your admission</li> </ul>
<b>Comfort Account</b>	<ul style="list-style-type: none"> <li>Delta View requires you to deposit an amount of \$50.00 into a Comfort Account to cover any additional expenses that you may incur for additional services offered at Delta View such as hairdressing and foot care. The balance from this account will be refunded within 14 days of discharge.</li> </ul>
<p>*Note: We only accept payment in the form of Cash or Cheque. No Debit or Credit Card Transactions.</p>	

<b>VISITING HOURS</b>	
<b>Visiting Hours</b>	<ul style="list-style-type: none"> <li>General visiting hours are from 10AM-8PM, daily</li> <li>You can reach the Respite Nurse at (604) 501-6707</li> <li>Feel free to have loved ones leave you a message through our "Leave A Message for your Loved One" Service at <a href="http://www.deltaview.ca">www.deltaview.ca</a></li> </ul>

*Thank you for participating in Delta View's Residential Respite Program. We look forward to your stay with us. If you have any questions or concerns about your stay with us, please do not hesitate to give our Respite Co-ordinator a call at (604) 501-6700.*